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|---|---------------------------------------|--|
|  | Government eProcurement System | eProcurement System Government of India |
| | Tender Details | |
| | | Date : 03-Jul-2023 10:54 PM |
|  Print | | |

Basic Details

| | | | |
|---|--------------------------------------|--|-----------|
| Organisation Chain | NATIONAL INSTITUTE OF SOCIAL DEFENCE | | |
| Tender Reference Number | NISD-63/37/2023_Comp_76753 | | |
| Tender ID | 2023_NISD_759966_18 | Withdrawal Allowed | Yes |
| Tender Type | Open Tender | Form of contract | Item Rate |
| Tender Category | Services | No. of Covers | 2 |
| General Technical Evaluation Allowed | No | ItemWise Technical Evaluation Allowed | No |
| Payment Mode | Offline | Is Multi Currency Allowed For BOQ | No |
| Is Multi Currency Allowed For Fee | No | Allow Two Stage Bidding | No |

Payment Instruments

| | | |
|---------|------|------------------|
| Offline | S.No | Instrument Type |
| | 1 | Bankers Cheque |
| | 2 | Direct Credit |
| | 3 | Personal Cheques |
| | 4 | Bank Guarantee |
| | 5 | Demand Draft |
| | 6 | R-T-G-S |

Cover Details, No. Of Covers - 2

| Cover No | Cover | Document Type | Description |
|----------|-----------------------|---------------|---|
| 1 | Fee/PreQual/Technical | .pdf | Request_for_Proposals_Setting_up_National_Helpline_for_Senior_Citizens_(NHSC)_in_the_whole_States |
| 2 | Finance | .xls | Total Budget Human Resources Budget plus Program Budget along with Heads of expenditure |

Tender Fee Details, [Total Fee in ₹ * - 0.00]

| | | | |
|-------------------------------------|------|-----------------------|-----|
| Tender Fee in ₹ | 0.00 | | |
| Fee Payable To | Nil | Fee Payable At | Nil |
| Tender Fee Exemption Allowed | No | | |

EMD Fee Details

| | | | |
|------------------------|--|---|--------------|
| EMD Amount in ₹ | 5,00,000 | EMD through BG/ST or EMD Exemption Allowed | Yes |
| EMD Fee Type | fixed | EMD Percentage | NA |
| EMD Payable To | Director, National Institute of Social Defence | EMD Payable At | New Delhi |

[Click to view modification history](#)

Work /Item(s)

| | | | | | |
|---|---|---------------------------|------------------------|-----------------------------|--|
| Title | Setting up National Helpline for Senior Citizens (NHSC) in Uttrakhand | | | | |
| Work Description | Setting up National Helpline for Senior Citizens (NHSC) in Uttrakhand | | | | |
| Pre Qualification Details | As per tender doc | | | | |
| Independent External Monitor/Remarks | As per tender terms | | | | |
| Show Tender Value in Public Domain | No | | | | |
| Tender Value in ₹ | 1,50,00,000 | Product Category | Miscellaneous Services | Sub category | Setting up National Helpline for Senior Citizens (|
| Contract Type | Tender | Bid Validity(Days) | 180 | Period Of Work(Days) | 720 |

| | | | | | |
|--------------------------------|---|----------------------------------|----------------------|------------------------------|--|
| Location | Uttarakhand | Pincode | 248001 | Pre Bid Meeting Place | Online from New Delhi |
| Pre Bid Meeting Address | Online NISD PlotG-2, Sector-10, Dwarka, New Delhi | Pre Bid Meeting Date | 10-Jul-2023 11:30 AM | Bid Opening Place | NISD PlotG-2, Sector-10, Dwarka, New Delhi |
| Should Allow NDA Tender | No | Allow Preferential Bidder | No | | |

Critical Dates

| | | | |
|--|----------------------|--|----------------------|
| Publish Date | 04-Jul-2023 09:00 AM | Bid Opening Date | 26-Jul-2023 03:00 PM |
| Document Download / Sale Start Date | 04-Jul-2023 11:00 AM | Document Download / Sale End Date | 25-Jul-2023 03:00 PM |
| Clarification Start Date | 04-Jul-2023 11:00 AM | Clarification End Date | 09-Jul-2023 03:00 PM |
| Bid Submission Start Date | 04-Jul-2023 11:00 AM | Bid Submission End Date | 25-Jul-2023 03:00 PM |

Tender Documents

| NIT Document | S.No | Document Name | Description | Document Size (in KB) |
|--------------|------|--------------------|---|-----------------------|
| | 1 | Tendernotice_1.pdf | Notice inviting tender for Setting up National Helpline for Senior Citizens (NHSC) in 19 states | 1309.58 |

| Work Item Documents | S.No | Document Type | Document Name | Description | Document Size (in KB) |
|---------------------|------|---------------|----------------|--|-----------------------|
| | 1 | BOQ | BOQ_799218.xls | Annexure VIII of Tender Document Financial Bid A. Human Resources Budget for 8points and B. Program Budget | 239.00 |

Bid Openers List

| S.No | Bid Opener Login Id | Bid Opener Name | Certificate Name |
|------|-----------------------|--|---------------------------------------|
| 1. | hc.reddy@gov.in | H C Sridhara Channakeshava Ranga Reddy | H C SRIDHARA CHANNAKESHAVA RANGAREDDY |
| 2. | nishant.v@nisd.gov.in | Nishant Kumar Vishwakarma | NISHANT KUMAR VISHWAKARMA |
| 3. | p.lakra@nisd.gov.in | PLACIDUS LAKRA | PLACIDUS LAKRA |

GeMARPTS Details

| | |
|---|---|
| Reason for non availability of GeMARPTS ID | Urgent nature of Procurement |
| Remarks | Report ID GEM/GARPTS/30062023/AQP7F68U50E7 Report Name Online Request for Proposals Setting up National Helpline for Senior Citizens(NHSC) in the States/UTs Generated By Manoj Hatoj,NISD,MSJE |
| Document Name | report_GEM_GARPTS_30062023_AQP7F68U50E7-1.pdf |
| Document Size (in KB) | 32.61 |

Tender Properties

| | | | |
|---------------------------------------|--------|--------------------------------------|-----|
| Auto Tendering Process allowed | No | Show Technical bid status | Yes |
| Show Finance bid status | Yes | Show Bids Details | Yes |
| BoQ Comparative Chart model | Normal | BoQ Comparative chart decimal places | 2 |
| BoQ Comparative Chart Rank Type | L | Form Based BoQ | No |

Tender Inviting Authority

| | |
|----------------|---|
| Name | Director, NISD |
| Address | NISD Plot G-2, Sector-10, Dwarka, New Delhi |

Tender Creator Details

| | |
|---------------------|--|
| Created By | H C Sridhara Channakeshava Ranga Reddy |
| Designation | Deputy Director |
| Created Date | 03-Jul-2023 10:38 PM |