

	<b>Government eProcurement System</b>	<b>eProcurement System Government of India</b>
	<b>Tender Details</b>	Date : 03-Jul-2023 11:00 PM

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**Basic Details**

<b>Organisation Chain</b>	NATIONAL INSTITUTE OF SOCIAL DEFENCE		
<b>Tender Reference Number</b>	NISD-63/37/2023_Comp_76753		
<b>Tender ID</b>	2023_NISD_759966_9	<b>Withdrawal Allowed</b>	Yes
<b>Tender Type</b>	Open Tender	<b>Form of contract</b>	Item Rate
<b>Tender Category</b>	Services	<b>No. of Covers</b>	2
<b>General Technical Evaluation Allowed</b>	No	<b>ItemWise Technical Evaluation Allowed</b>	No
<b>Payment Mode</b>	Offline	<b>Is Multi Currency Allowed For BOQ</b>	No
<b>Is Multi Currency Allowed For Fee</b>	No	<b>Allow Two Stage Bidding</b>	No

**Payment Instruments**

Offline	<b>S.No</b>	<b>Instrument Type</b>
	1	Bankers Cheque
	2	Direct Credit
	3	Personal Cheques
	4	Bank Guarantee
	5	Demand Draft
	6	R-T-G-S

**Cover Details, No. Of Covers - 2**

Cover No	Cover	Document Type	Description
1	Fee/PreQual/Technical	.pdf	Request_for_Proposals_Setting_up_National_Helpline_for_Senior_Citizens_(NHSC)_in_the_whole_States
2	Finance	.xls	Total Budget Human Resources Budget plus Program Budget along with Heads of expenditure

**Tender Fee Details, [Total Fee in ₹ \* - 0.00]**

<b>Tender Fee in ₹</b>	0.00	<b>Fee Payable To</b>	Nil	<b>Fee Payable At</b>	Nil
<b>Tender Fee Exemption Allowed</b>	No				

**EMD Fee Details**

<b>EMD Amount in ₹</b>	5,00,000	<b>EMD through BG/ST or EMD Exemption Allowed</b>	Yes
<b>EMD Fee Type</b>	fixed	<b>EMD Percentage</b>	NA
<b>EMD Payable To</b>	Director, National Institute of Social Defence	<b>EMD Payable At</b>	New Delhi

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**Work /Item(s)**

<b>Title</b>	Setting up National Helpline for Senior Citizens (NHSC) in Ladakh				
<b>Work Description</b>	Setting up National Helpline for Senior Citizens (NHSC) in Ladakh				
<b>Pre Qualification Details</b>	As per tender doc				
<b>Independent External Monitor/Remarks</b>	As per tender terms				
<b>Show Tender Value in Public Domain</b>	No				
<b>Tender Value in ₹</b>	1,50,00,000	<b>Product Category</b>	Miscellaneous Services	<b>Sub category</b>	Setting up National Helpline for Senior Citizens (
<b>Contract Type</b>	Tender	<b>Bid Validity(Days)</b>	180	<b>Period Of Work(Days)</b>	720

<b>Location</b>	Ladakh	<b>Pincode</b>	194104	<b>Pre Bid Meeting Place</b>	Online from New Delhi
<b>Pre Bid Meeting Address</b>	Online NISD PlotG-2, Sector-10, Dwarka, New Delhi	<b>Pre Bid Meeting Date</b>	10-Jul-2023 11:30 AM	<b>Bid Opening Place</b>	NISD PlotG-2, Sector-10, Dwarka, New Delhi
<b>Should Allow NDA Tender</b>	No	<b>Allow Preferential Bidder</b>	No		

**Critical Dates**

<b>Publish Date</b>	04-Jul-2023 09:00 AM	<b>Bid Opening Date</b>	26-Jul-2023 03:00 PM
<b>Document Download / Sale Start Date</b>	04-Jul-2023 11:00 AM	<b>Document Download / Sale End Date</b>	25-Jul-2023 03:00 PM
<b>Clarification Start Date</b>	04-Jul-2023 11:00 AM	<b>Clarification End Date</b>	09-Jul-2023 03:00 PM
<b>Bid Submission Start Date</b>	04-Jul-2023 11:00 AM	<b>Bid Submission End Date</b>	25-Jul-2023 03:00 PM

**Tender Documents**

<b>NIT Document</b>	<b>S.No</b>	<b>Document Name</b>	<b>Description</b>	<b>Document Size (in KB)</b>
	1	Tendernotice_1.pdf	Notice inviting tender for Setting up National Helpline for Senior Citizens (NHSC) in 19 states	1309.58

  

<b>Work Item Documents</b>	<b>S.No</b>	<b>Document Type</b>	<b>Document Name</b>	<b>Description</b>	<b>Document Size (in KB)</b>
	1	BOQ	BOQ_799207.xls	Annexure VIII of Tender Document Financial Bid A. Human Resources Budget for 8points and B. Program Budget	239.00

**Bid Openers List**

<b>S.No</b>	<b>Bid Opener Login Id</b>	<b>Bid Opener Name</b>	<b>Certificate Name</b>
1.	hc.reddy@gov.in	H C Sridhara Channakeshava Ranga Reddy	H C SRIDHARA CHANNAKESHAVA RANGAREDDY
2.	nishant.v@nisd.gov.in	Nishant Kumar Vishwakarma	NISHANT KUMAR VISHWAKARMA
3.	p.lakra@nisd.gov.in	PLACIDUS LAKRA	PLACIDUS LAKRA

**GeMARPTS Details**

<b>Reason for non availability of GeMARPTS ID</b>	Urgent nature of Procurement
<b>Remarks</b>	Report ID GEM/GARPTS/30062023/AQP7F68U50E7 Report Name Online Request for Proposals Setting up National Helpline for Senior Citizens (NHSC) in the States/UTs Generated By Manoj Hatoj, NISD,MSJE
<b>Document Name</b>	report_GEM_GARPTS_30062023_AQP7F68U50E7-1.pdf
<b>Document Size (in KB)</b>	32.61

**Tender Properties**

<b>Auto Tendering Process allowed</b>	No	<b>Show Technical bid status</b>	Yes
<b>Show Finance bid status</b>	Yes	<b>Show Bids Details</b>	Yes
BoQ Comparative Chart model	Normal	BoQ Comparative chart decimal places	2
BoQ Comparative Chart Rank Type	L	Form Based BoQ	No

**Tender Inviting Authority**

<b>Name</b>	Director, NISD
<b>Address</b>	NISD Plot G-2, Sector-10, Dwarka, New Delhi

**Tender Creator Details**

<b>Created By</b>	H C Sridhara Channakeshava Ranga Reddy
<b>Designation</b>	Deputy Director
<b>Created Date</b>	03-Jul-2023 09:08 PM